

NOTICE TO CONNECTICUT POLICYHOLDERS

60-DAY GRACE PERIOD FOR PREMIUM PAYMENTS, POLICY CANCELLATIONS AND NON-RENEWAL OF INSURANCE POLICIES

In order to help address the financial hardship experienced by Connecticut residents and businesses due to the COVID-19 outbreak, the Connecticut Office of the Governor issued [Connecticut Executive Order 7S](#) on April 1st, 2020, which sets forth your rights as a policyholder with Reliance Standard Life Insurance Company (RSL).

Beginning on April 1st, 2020, for a period of sixty (60) calendar days ending on June 1st, 2020, RSL will not lapse, terminate or forfeit your covered insurance policy because you do not pay a premium or interest, or indebtedness on a premium under your policy(ies) that is due, except under a court order or as otherwise set forth in this Notice.

RSL will provide a 60-day grace period to individuals that hold individual RSL insurance policies who, as a result of the COVID-19 pandemic, were laid off, furloughed, or fired from employment or otherwise sustained a significant loss in revenue. If you qualify, you may be required to provide an affidavit or other statement acceptable to RSL, explaining that as a result of the COVID-19 pandemic you were laid off, furloughed, or fired from employment or otherwise sustained a significant loss in revenue.

RSL will also provide a 60-day grace period to our group policyholders who were required to close their business, significantly reduce operations, or suffered significant revenue loss as a result of the COVID-19 pandemic. If you qualify, you may be required to provide an affidavit or other statement acceptable to RSL, explaining that as a result of the COVID 19 pandemic, you were required to close, significantly reduce your business operations, or suffered a significant revenue loss.

This 60-day grace period is not automatic. To be eligible, you must provide the information outlined above in an affidavit or other statement acceptable to RSL. We can provide instructions to you on how you are to provide such information.

This grace period is not a waiver or forgiveness of the premium; it is only an extension of time in which to pay premiums. You may be subject to restrictions if you are in receipt of state or federal stimulus funding relating to COVID-19.

If you do not meet the criteria for the 60-day grace period set forth above, you will need to contact RSL if you wish to discuss a premium deferral.

This 60-day grace period only applies to policyholders in good standing with RSL as of March 12, 2020, and only applies to premiums due after the initial premium has been made to secure your coverage. Additionally, this 60-day grace period only applies to cancellation or non-renewals attributed to a failure to pay premiums during the applicable 60-day grace period.

This Notice does not apply to self-funded health plans.

If you have further questions about this Notice, please contact us at 1-800-351-7500. Live Customer Care Representatives are available weekdays 8 AM to 7 PM EST.

Thank you for the trust you have placed in RSL, and stay safe.